

## Terms of Service

**Effective Date:** [Insert Date]

Welcome to **CoronTrip.com**, powered by **Arceo Travel and Tours PH** – your DOT-accredited passport to paradise!

By accessing or using our website, booking services, or communicating with us, you agree to the terms below. Please read them carefully (we know it's not as exciting as snorkeling in Kayangan Lake, but it's important).

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### 1. About Us

CoronTrip.com is operated by **Arceo Travel and Tours PH**, based in Coron, Palawan, Philippines. We offer guided tours, accommodation assistance, airport transfers, customized travel packages, and real-deal island experiences.

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### 2. Use of Our Services

You agree to:

- Provide accurate information when booking or making inquiries
- Use our services only for lawful purposes (no shady business, please)
- Respect our team, our island, and your fellow travelers
- Be on time for your bookings – island time is fun, but we still have schedules

We reserve the right to refuse service to anyone for any reason, especially if it compromises safety or disrupts other guests' experiences.

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### 3. Booking and Payment

- **Booking Confirmations:** A booking is confirmed only after payment has been received and acknowledged by our team.

- **Payment Methods:** We accept payments via [list of accepted methods, e.g., bank transfer, GCash, PayPal, etc.].
  - **Pricing:** All prices are in Philippine Peso (₱) unless stated otherwise. Prices may change without prior notice due to updated rates from third-party providers, government fees, or unforeseen circumstances.
  - **Invoices:** We'll send you an invoice and official receipt via email upon successful payment.
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## 4. Cancellations & Refunds

We get it—plans change. But island life has rules.

- **Client-Initiated Cancellations:**
    - 30 days before tour: 90% refund
    - Less than 7 days: Non-refundable
  - **No-Shows:** If you ghost us, your payment is forfeit.
  - **Weather Cancellations:** If tours are canceled due to weather or safety reasons, we'll do our best to rebook or offer a refund, depending on the situation.
  - **Non-Refundable Services:** Some third-party bookings (like certain hotel promos or transportation) are non-refundable—these will be clearly stated at booking.
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## 5. Tour Policies

- Always follow the instructions of your tour guide. They're there to keep you safe *and* make you look good in pictures.
- Respect local communities, wildlife, and nature. Leave only footprints (and maybe a five-star review).
- Tour inclusions and itineraries may be subject to change due to weather or operational requirements.

- Guests under the influence of alcohol or drugs will not be allowed to participate in tours. No exceptions.
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## **6. Liability Waiver**

Travel involves inherent risks. By joining our tours, you acknowledge that:

- You understand the risks and agree to participate at your own discretion.
  - Arceo Travel and Tours PH is not liable for any injury, illness, loss, damage, or delay arising from acts beyond our control (e.g., acts of God, pandemics, force majeure, natural disasters, transportation delays).
  - You are responsible for securing your belongings during tours. We're guides, not bodyguards for your gadgets.
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## **7. User Content**

If you tag us or share your vacation snaps, you're giving us permission to repost them with credit on our social channels. If you're shy, just let us know—we won't.

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## **8. Privacy**

All personal information is handled in accordance with our Privacy Policy. Spoiler alert: we don't sell your data, ever.

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## **9. Intellectual Property**

The content on CoronTrip.com – including our logo, branding, photos, and texts – belongs to Arceo Travel and Tours PH. Don't steal it or pretend it's yours. Just ask us if you want to collaborate!

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## **10. Dispute Resolution**

Got a problem? Let's talk it out first. We believe in good faith resolutions. If necessary, any legal disputes will be handled under Philippine law, in the courts of Palawan.

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## 11. Changes to These Terms


We may update these Terms from time to time. When we do, we'll post the latest version right here with a new effective date. Keep checking back if you're a frequent flier.

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## 12. Contact Us

Got questions? Want to review or delete your data? Contact us:

 [adventure@corontrip.com](mailto:adventure@corontrip.com)

 +63 915 768 4190

 Arceo Travel and Tours PH, Coron, Palawan